

Regardless of how they're deployed, all UC Solutions provide the same enhanced features and capabilities. Select the option that suits you best, with the flexibility to switch deployment types if your business needs evolve, while maintaining consistent features.

Features

- "All-in-One" User Licensing
- HD Voice and Video
- Instant Messaging
- Presence
- Presence-Based Call Routing
- Mobile Softphone
- PC/Mac Softphone
- Extension Voicemail
- Group Voicemail
- Audio Conferencing
- Fax Server
- Call Park
- Multi-Tenanting
- Extension Call Screening
- Device Management
- User Mass Provisioning
- Device Mass Provisioning
- Multicast Paging
- Station-To-Station Intercom
- Hot Desking
- Softphone API
- SIP Standard Compliant
- User Portal
- Call recording
- Extension call swipe
- E911 emergency notification
- Hunt groups
- Call Recording
- ACD queues
- ACD supervisor
- Call Monitoring
- Call Reporting



Inbound Call Specific Features Included

New 2024 Features Coming soon

- Screen Pops (2024)
- Audit API (2024)
- Management API (2024)
- SMS Messaging (2024)