Teo, a Westelcom solution, offers Unified Communications (UC) capabilities that enable organizations from small businesses to enterprises to communicate with greater ease and better operational efficiency.

Teo stands apart from its competitors in several important ways:

DESIGN PHILOSOPHY

Teo solutions are designed to be extremely powerful yet highly intuitive. Many technology companies claim to do the same, however, they typically fall short. We invite you to view a demo so we can show you just how far ahead of the competition we are. In fact, we may not only be the best user experience (UX) in Unified Communications, we are most likely the best UX in enterprise software, period. It is a bold claim to be sure, but delivering on bold claims is what we do.

REVOLUTIONARY ARCHITECTURE

Teo System Architecture is the most resilient ever created. Each Teo UC node provides the full UC suite of capabilities. There is no need for external interfaces or gateways, mobility servers, voicemail servers, etc. Each Teo UC node can support 1 - 2,500 users. Multiple nodes can be clustered to create larger and more resilient systems allowing for rapid scaling while also adding multiple layers of redundancy. Each node in the cluster is in constant sync with all other nodes and devices so they can immediately handle system activity in case any other node suffers a network or power interruption.

COMPREHENSIVE SOLUTIONS

Teo designs, builds, and supports all of the components of our solution so you can have total peace of mind. This enables us to deliver the finest technology ownership experience in the industry. Systems can be configured in minutes, and changes across an enterprise can be handled in seconds.

PEACE-OF-MIND OWNERSHIP

All system software and hardware is covered by Teo comprehensive support, software assurance, and hardware warranty. If something goes wrong, we will take care of it. We have U.S. based support resources at the ready to give you a hand.

INTEGRATION READY

Teo solutions offer tailor made integrations for web browsers, email clients, Outlook, Microsoft Dynamics CRM, Salesforce CRM, Lyne, Skype for Business, and we have an API to integrate with any custom infrastructure you want to integrate with.

in partnership with
Westelcom®

Teo
A Westelcom Solution

Visit www.PartnerURL.com or call 555.987.6543
123 Partner Street Name, Suite 456, Partner City, PS 78910

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Popular Applications

SCREEN SHARING

Share your screen from the Teo Softphone with up to 100 participants. Screensharing requires no plugins or applications to install for viewers. They simply open the link you share with them in any HTML5 compatible browser. You can share your screen with mobile and tablet users as well, seamlessly.

INSTANT MESSAGING

Organizations need to have IM, but they also need to have it secure and, even better, integrated with their entire communications suite. Teo Instant Messaging is accessible from all PC/Mac softphones, smartphone and tablet applications, and the Teo 9160 IP desk phone.

VIDEO EVERYWHERE YOU GO

The Teo UC platform offers multiple HD codecs and is smart enough to measure real time network availability between endpoints to select the best one to use for every connection. Video calls can be made and received from all PC/Mac softphones, smartphone and tablet applications, and the Teo 9160 IP desk phone.

PRESENCE

Presence awareness is a cornerstone of Unified Communications, and Teo does presence better than anyone else. Presence states are automatically synced across all user devices and presence states can drive customized communications call flows for maximum efficiency and convenience.

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Deployment & Capabilities

DEPLOYMENT FREEDOM

Deployment options available for Premises, Cloud, and Cloud Plus.

Premises

Cloud

Cloud Plus

CAPABILITIES

HD Voice	Emergency Management	Visual Voicemail
HD Video	Call Center	Unified Activity Log
Instant Messaging	Reporting	Paging Integration
Presence	Custom Reports	Hot Desking
Mobility	Analytics	Agent Logging
Integrated Voicemail	Call Center	Fax to Email
Conferencing	Barge, Monitor, Whisper	Voicemail to Email
Collaboration	Presence	Microsoft Lyne Integration
Fax	Instant Messaging	Skype for Business Integration
Email Integration	LCR	Microsoft Dynamics CRM Integration
User Portal	Call Screening	Salesforce Integration
Hunt Groups	Schedule Based Call Routing	Custom Integration Development Services
ACD Groups	Presence Based Call Routing	API Developer Kit
Call Blocking	Custom Presence Status Publishing	Personal Conference Bridge
Call Recording	Directory Lookup	Reservationless Conferencing
Move Live Calls Across Devices	Remote Device Configuration	Multi Data Set Analytics
E911 Emergency Notification	Mass Provisioning	3rd Party SIP Device Integration